# Exhibit A

Case: 3:22-cv-50086 Document #: 1-2 Filed: 03/18/22 Page 2 of 24 PageID #:14

FILED

2/15/2022 12:53 PM 2022LA000016

IN THE CIRCUIT COURT OF THE TWENTY-THIRD JUDICIAL DISTRICT DEKALB COUNTY, ILLINOIS

Lori Grubbs Clerk of the Circuit Court DeKalb County, Illinois

MORGAN KUKOVEC, INDIVIDUALLY AND ON BEHALF OF ALL OTHERS SIMILARLY SITUATED,

Plaintiff,

Case No.:

2022LA000016

v.

Judge:

L'ORÉAL USA PRODUCTS, INC. D/B/A L'ORÉAL PARIS, JURY TRIAL DEMANDED

Defendant.

#### CLASS ACTION COMPLAINT

NOW COMES Plaintiff, Morgan Kukovec (hereinafter, "Plaintiff"), who brings this Class Action Complaint individually and on behalf of all other similarly situated individuals against Defendant L'ORÉAL USA PRODUCTS, INC., d/b/a L'ORÉAL PARIS (hereinafter, "Defendant"), pursuant to the Illinois Biometric Information Privacy Act, 740 ILCS § 14/1 et seq. Plaintiff files suit to remedy Defendant's unlawful collection, storage, and use of Plaintiff's and the proposed class's biometrics without their informed written consent through the Virtual Try-On tool offered on Defendant's websites.

#### PARTIES, JURISDICTION, AND VENUE

- 1. Plaintiff Morgan Kukovec resides in West Chicago, Illinois.
- 2. Defendant L'ORÉAL USA PRODUCTS, INC., is incorporated in the State of Delaware with its principal place of business in New York, New York.
- 3. Jurisdiction is proper in this Court because Plaintiff is a citizen of Illinois and Defendant purposefully availed itself of the laws, protections, and advantages of Illinois by conducting business in this State, and within every County in this State, with consumers like

Plaintiff.

NOTICE
BY ORDER OF COURT THIS CASE IS
HEREBY SET FOR CASE MANAGEMENT
CONFERENCE TO BE CONDUCTED AT
THE DEKALB COUNTY COURTHOUSE,
SYCAMORE, IL IN ACCORDANCE WITH
SUPPEMENTARY IN P. 218 BEFORE
IU05/03/2022 9:00 AM
ON AT
FAILURE TO APPEAR MAY RESULT IN
THE CASE BEING DISMISSED OR AN

ORDER OF DEFAULT BEING ENTERED

1

4. Venue is proper in this Court pursuant to 735 ILCS 5/2-101 because the transactions or some part thereof out of which this cause of action arose occurred in this county.

#### THE BIPA LEGAL FRAMEWORK

- 5. The Illinois General Assembly enacted BIPA to protect the privacy rights of consumers in Illinois.
- 6. In enacting BIPA, the General Assembly found that the sensitivity of biometric information and identifiers warrants heightened protection of this information when companies collect it from consumers like Plaintiff. Specifically, the General Assembly found that "[b]iometrics are unlike other unique identifiers" like social security numbers because they are "biologically unique to the individual" and cannot be changed if compromised. 740 ILCS 14/5(c). Thus, an individual whose biometrics are compromised "has no recourse" and "is at heightened risk for identify theft." *Id.* Moreover, said the General Assembly, "[t]he full ramifications of biometric technology are not fully known." *Id.* § 14/5(e). Therefore, "[t]he public welfare, security, and safety will be served by regulating the collection, use, safeguarding, handling, storage, retention, and destruction of biometric identifiers and information." *Id.* § 14/5(f).
- 7. BIPA defines "biometric identifiers" as "a retina or iris scan, fingerprint, voiceprint, or scan of hand or face geometry." *Id.* § 14/10.
- 8. "Biometric information" is identified as "any information, regardless of how it is captured, converted, stored, or shared, based on an individual's biometric identifier used to identify an individual." *Id.* Biometric information does not include information derived from items or procedures excluded under the definition of biometric identifiers. *Id.*
- 9. Accordingly, BIPA requires "private entities" like corporations that collect certain biometric identifiers or biometric information to take a number of specific steps to safeguard

consumers' data; inform consumers of the entities' uses, retention of, and destruction of their biometrics; and obtain informed consent before collecting such data.

10. With respect to safeguarding biometrics, BIPA requires that private entities in possession of biometric identifiers or biometric information must:

[D]evelop a written policy, made available to the public, establishing a retention schedule and guidelines for permanently destroying biometric identifiers and biometric information when the initial purpose for collecting or obtaining such identifiers or information has been satisfied or within 3 years of the individual's last interaction with the private entity, whichever occurs first. Absent a valid warrant or subpoena issued by a court of competent jurisdiction, a private entity in possession of biometric identifiers or biometric information must comply with its established retention schedule and destruction guidelines.

Id. § 14/15(a).

- 11. Further, BIPA requires that any private entity in possession of biometric identifiers or biometric information must safeguard such data "using the reasonable standard of care within the private entity's industry" and must "store, transmit, and protect from disclosure all biometric identifiers and biometric information in a manner that is the same as or more protective than the manner in which the private entity stores, transmits, and protects other confidential and sensitive information." *Id.* § 14/15(e).
  - 12. With respect to informed consent, BIPA provides:

No private entity may collect, capture, purchase, receive through trade, or otherwise obtain a person's or a customer's biometric identifier or biometric information, unless it first

- (1) informs the subject or the subject's legally authorized representative in writing that a biometric identifier or biometric information is being collected or stored;
- (2) informs the subject or the subject's legally authorized representative in writing of the specific purpose and length of term for which a biometric identifier or biometric information is being collected, stored, and used; and
- (3) receives a written release executed by the subject of the biometric identifier or biometric information or the subject's legally authorized representative.

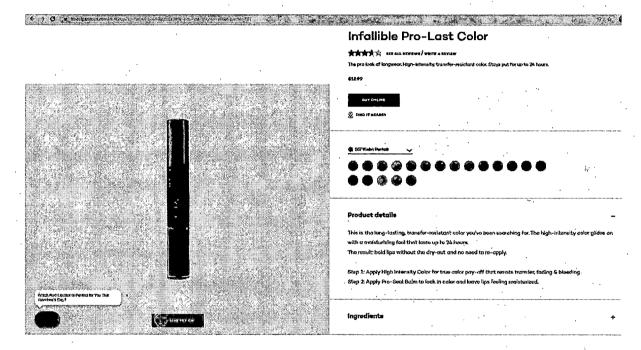
Id. § 14/15(6).

- 13. Further, BIPA provides: "No private entity in possession of a biometric identifier or biometric information may sell, lease, trade, or otherwise profit from a person's or a customer's biometric identifier or biometric information." *Id.* § 14/11(c).
- 14. Under BIPA, a private entity is prohibited from disclosing, redisclosing, or otherwise disseminating a consumer's biometric identifier or biometric information unless the consumer has consented to the disclosure or redisclosure. *Id.* § 14/15(d).
- and costs, and other relief "as the State or federal court may deem appropriate" when a private entity violates a consumer's rights under the statute. *Id.* § 14/20. Where a violation is the result of negligence, BIPA provides for the greater of actual damages or \$1,000 in liquidated damages per violation, and if the violation was intentional or reckless, the greater of actual damages and liquidated damages of \$5,000 per violation. *Id.*

#### DEFENDANT COLLECTS BIOMETRICS THROUGH THE VIRTUAL TRY-ON TOOL

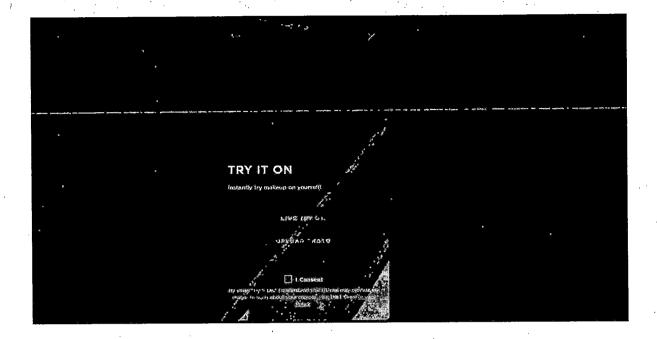
- 16. Defendant is a makeup company that markets a variety of products, alone and through its subsidiaries including, as relevant here, the "L'ORÉAL PARIS," Maybelline, NYX Cosmetics, Yves Saint Laurent, Shu Uemura, Lancome, Urban Decay, Giorgio Armani, and Garnier brands.
- 17. Defendant sells its makeup products in brick-and-mortar retail shops and drugstores and through its many websites, including lorealparisusa.com, maybelline.com, nyxcosmetics.com, https://www.yslbeautyus.com, https://www.shuuemura-usa.com, https://www.lancome-usa.com, https://www.urbandecay.com, https://www.giorgioarmanibeauty-usa.com, and https://www.garnierusa.com.

- 18. On its websites, Defendant offers a virtual try-on tool to consumers who visit the site.<sup>1</sup>
- 19. When consumers view a product for which the virtual try-on tool is available, Defendant invites them to access the virtual try-on tool by presenting a "Try It On" button that appears under the photo of the product being viewed.



20. When consumers click "Try It On" from a specific product's page, a pop-up appears in which they can use their web or phone camera to display a real-time photograph of themselves or upload a photo previously saved to their device.

https://www.lorealparisusa.com/virtual-try-on-makeup (last visited Feb. 7, 2022)



- 21. If the user clicks "Live Camera," the virtual try-on tool activates their webcam automatically, so that their real-time image appears immediately. Once the webcam is on, users have two ways to "try-on" the products. Users may allow the virtual try-on tool to overlay the product on the user's entire face or, in the alternative, choose a split-screen option in which the product is shown on only half of the user's face to see a before and after effect.
- 22. From there, consumers can download or post to social media websites the photo showing the product applied to their face.
- 23. The Virtual Try-On tool on Defendant's website is powered by an application called "ModiFace." This application operates by capturing the facial geometry of users' photos, regardless of whether the photo is taken by web or phone camera while using the Virtual Try-On tool, uploaded to the tool, or captured via a live web or phone camera feed. These facial-geometry scans are used to identify the shape and features of the user's face in order to accurately overlay the virtual makeup product onto the image provided. According to the developer of ModiFace, the

application uses "highly accurate 3D facial micro-feature tracking" and "is one of the most precise real-time facial micro-features video tracking and analysis technologies in the world."<sup>2</sup>

24. The photo below, taken from the ModiFace developer's website, illustrates the facial-geometry patterns that power the application.



25. Defendant does not inform consumers who use the Virtual Try-On tool in writing that it is capturing or collecting facial geometry or the specific purpose and length of term for which it is collecting, storing, or using such data, which is a biometric identifier specifically

<sup>&</sup>lt;sup>2</sup> https://modiface.com/#product (last visited Feb. 7, 2022)

protected by BIPA, nor does Defendant obtain consumers' informed written consent before capturing or collecting such data.

- 26. Defendant's only attempt at providing any kind of disclosure to Plaintiff and the Class comes in the form of a link to Defendant's standard "privacy policy.<sup>3</sup>" The policy does not inform the user how the user's *facial geometry* (a biometric identifier protected by BIPA) is collected, used, or retained in order to allow the Virtual Try-On tool to operate or otherwise. Indeed, the policy only references "[p]hotographs that you upload or share with us" without discussing the company's capturing, collection, or use of biometrics at all.
- 27. Thus, Defendant's "consent" button fails to provide the proper and relevant disclosures as required by BIPA. Specifically, Defendant's pop-up notification does not:
  - a. inform the subject or the subject's legally authorized representative in writing that a biometric identifier or biometric information is being collected or stored;
  - b. inform the subject or the subject's legally authorized representative in writing of the specific purpose and length of term for which a biometric identifier or biometric information is being collected, stored, and used; and
  - c. provide a written release executed by the subject of the biometric identifier or biometric information or the subject's legally authorized representative.
- 28. Further, Defendant does not make publicly available a written policy establishing a retention schedule and guidelines for permanently destroying biometric identifiers or biometric information obtained from consumers, as required by BIPA.

<sup>&</sup>lt;sup>3</sup> https://www.lorealparisusa.com/privacy-policy (last visited Feb. 7, 2022)

29. Upon information and belief, Defendant has not developed a written policy establishing retention schedules and guidelines for permanently destroying consumers' biometrics and does not destroy such data within the timeframes established by BIPA.

#### PLAINTIFF-SPECIFIC ALLEGATIONS

- 30. Plaintiff is a resident of West Chicago, Illinois.
- 31. On or around December 20, 2021 Plaintiff visited the "L'Oreal Paris" website. While on the website, Plaintiff used the Virtual Try-On tool to see what various products would look like if she were to use them.
- 32. Specifically, Plaintiff tested a lipstick—"Infallible Pro-Last Color, 107 Violet Parfait."
- 33. After trying on the product, Plaintiff decided not to purchase it. As such, Plaintiff did not set up an account on the website.
- 34. When Plaintiff used the Virtual Try-On tool, Defendant captured and collected her facial geometry. The Virtual Try-On tool could not have provided the advertised experience if Defendant did not capture and collect Plaintiff's facial geometry.
- 35. Upon information and belief, Defendant also stored her facial geometry for an unspecified period of time after Plaintiff used the Virtual Try-On tool.
- 36. When Plaintiff accessed the Virtual Try-On tool on Defendant's website, she received the pop-up notification described above regarding the use of the tool.
- 37. As discussed above, Defendant's pop-up notification failed to meet the requirements of BIPA, as it did not inform Plaintiff in writing that it was capturing, collecting, storing, or using scans of her facial geometry; did not inform her in writing of the specific purpose and length of time for which her facial geometry was being collected, stored, or used; and did not

obtain a written release from Plaintiff authorizing Defendant to collect, store, or use her facial geometry.

- 38. Plaintiff has never been informed of the specific purposes or length of time for which Defendant collected, stored, or used her facial geometry; any biometric data retention policy developed by Defendant; or whether Defendant will ever permanently delete her biometrics. Defendant has not made any of this information available to the public.
- 39. Plaintiff does not know whether Defendant has destroyed—or will destroy—the biometrics collected from her.

#### **CLASS ALLEGATIONS**

40. Plaintiff brings this action on behalf of himself and, pursuant to 735 ILCS 5/2-801, on behalf of a class of similarly situated individuals (hereinafter "the Class") defined as follows:

All persons whose biometric identifiers were captured by Defendant through use of Defendant's websites. including Virtual Try-On tool on www.lorealparisusa.com, www.maybelline.com, www.nyxcosmetics.com, https://www.yslbeautyus.com, https://www.shuuemura-usa.com, https://www.lancome-usa.com, https://www.urbandecay.com, https://www.giorgioarmanibeauty-usa.com, https://www.garnierusa.com, and while residing in Illinois from five years preceding the date of the filing of this action to the present.

- 41. Excluded from the class are Defendant's officers and directors, Plaintiff's counsel, and any member of the judiciary presiding over this action.
- 42. Numerosity: Upon information and belief, there are more than forty class members, and individual joinder in this case is impracticable.
- 43. Commonality and predominance: Multiple questions of law and fact are common to the class and predominate over any individualized questions. Common questions include, but are not limited to, whether Defendant has a practice of capturing, collecting, storing, or distributing consumer biometrics obtained through consumers' use of the Virtual Try-On tool on Defendant's

websites; whether Defendant has developed and made publicly available a written policy establishing a retention schedule and guidelines for destroying consumer biometrics; whether Defendant obtained an executed written release from consumers whose faces were scanned using the Virtual Try-On tool on Defendant's websites before capturing their biometrics; whether Defendant's practices violate BIPA; and whether Defendant's conduct was willful, reckless, or negligent.

- 44. Adequacy of Representation: Plaintiff will fairly and adequately represent and protect the interests of all Class members. She has retained counsel with significant experience and achievements in complex class action litigation, she has no interests that are antagonistic to those of any Class members, and Defendant has no unique defenses unique to her.
- 45. Appropriateness: A class action is an appropriate method for the fair and efficient adjudication of the controversy because it will resolve multiple issues common to the Class in a single stroke. Moreover, a class action would reduce the time and expense of litigation and promote judicial economy by jointly resolving a large number of individual claims that would otherwise be litigated separately in duplicative proceedings.

#### COUNT 1 VIOLATION OF 740 ILCS 14/15(b)

Failure to Inform in Writing and Obtain Written Release from Consumers Prior to Capturing, Collecting, or Storing Biometric Identifiers

Damages and Injunctive Relief

Alleged on Behalf of Plaintiff Individually and on Behalf of the Class

- 46. Plaintiff re-alleges and incorporates the allegations in the preceding paragraphs.
- 47. The Virtual Try-On tool operates by capturing the facial geometry of consumers like Plaintiff and Class members.
  - 48. Facial geometry is a biometric identifier protected by BIPA.

- 49. BIPA prohibits private entities like Defendant from collecting, capturing, purchasing, receiving through trade, or otherwise obtaining consumers' biometric identifiers or biometric information without first informing them in writing of such activities; informing them in writing of the specific purpose and length of term for which biometric identifiers or biometric information are being collected, stored, and used; and obtaining a written release executed by consumers whose biometric identifiers or biometric information is being collected.
- 50. Defendant did not provide any of these required written disclosures or obtain the required written release from Plaintiff or Class members prior to collecting, storing, or using their facial geometry data obtained through use of the Virtual Try-On tool.
- 51. As a result, Defendant has invaded the privacy of Plaintiff and Class members and unlawfully collected, used, and benefitted from their biometric identifiers while failing to provide them with the lawfully required notice of such collection and use.
- 52. Accordingly, Defendant has violated BIPA. These violations have harmed Plaintiff and Class members; accordingly, Plaintiff and Class members are entitled to liquidated damages of \$1,000 per negligent violation, \$5,000 per willful or reckless violation, or actual damages if greater than the liquidated damages provided for by BIPA.
- 53. Moreover, an injunction is warranted pursuant to 740 ILCS 14/20(4). Upon information and belief, Defendant currently possesses Plaintiff's and Class members' biometrics and may be using or distributing them to third parties without Plaintiff's or Class members' permission. Such a violation of privacy constitutes irreparable harm for which there is no adequate remedy at law.
- 54. Absent injunctive relief, Defendant is likely to continue storing Plaintiff's and Class members' biometrics.

- 55. Accordingly, Plaintiff seeks an order requiring Defendant to obtain a written release from any individual prior to the capture, collection, or storage of that individual's biometric identifiers or biometric information.
- 56. Further, Plaintiff seeks an order requiring Defendant to disclose whether Defendant has retained Plaintiff's and Class members' biometrics, how Defendant uses Plaintiff's and Class members' biometrics, and the identities of any third parties with which Defendant shared those biometrics.
- 57. WHEREFORE, Plaintiff, individually and on behalf of the Putative Class, requests an order granting the following relief:
  - a. Finding that this action satisfies the requirements for maintenance as a class action as set forth in 735 ILCS 5/2-801, et seq. and certifying the class defined herein;
  - b. Appointing Plaintiff as representative of the Class and the undersigned counsel as class counsel;
  - c. Entering judgment in favor of Plaintiff and the Class against Defendant;
  - d. Awarding Plaintiff and the Class liquidated damages of \$1,000 per negligent violation, \$5,000 per willful or reckless violation, or actual damages, whichever is greater, for: each violation of BIPA;
  - e. Issuing an injunction ordering Defendant to comply with BIPA going forward and disclose to Plaintiff and Class members whether Defendant possesses their biometrics, Defendant's uses of their biometrics; and Defendant's retention and destruction policies regarding their biometrics;
  - f. Awarding reasonable attorneys' fees and costs, including expert witness fees and other litigation expenses, as provided for in 740 ILCS 14/20; and
  - g. Granting further relief as the Court deems appropriate.

#### COUNT II VIOLATION OF 740 ILCS 14/15(a)

Failure to Develop and Make Publicly Available a Written Policy for Retention and
Destruction of Biometric Identifiers
Damages and Injunctive Relief

#### Alleged on Behalf of Plaintiff Individually and on Behalf of the Class

- 58. Plaintiff re-alleges and incorporates the allegations in the paragraphs above.
- 59. The Virtual Try-On tool operates by capturing the facial geometry of consumers like Plaintiff and Class members.
  - 60. Facial geometry is a biometric identifier protected by BIPA.
- 61. BIPA requires private entities, like Defendant, in possession of biometric identifiers or biometric information to develop a written policy, made available to the public, establishing a retention schedule and guidelines for permanently destroying biometric identifiers and biometric information when the initial purpose for collecting or obtaining such identifiers or information has been satisfied or within 3 years of the individual's last interaction with the private entity, whichever occurs first.
- 62. Upon information and belief, Defendant did not develop or possess such a written policy at any time during its collection, storage, and use of Plaintiff's and Class members' facial geometry data obtained through use of the Virtual Try-On tool on Defendant's websites.
- 63. As a result, Defendant denied Plaintiff and Class members their right under BIPA to be made aware of Defendant's retention and destruction policies as to their biometric identifiers. Additionally, Defendant's failure to develop the required retention and destruction policies placed Plaintiff and Class members' sensitive biometric identifiers at risk of compromise or illicit use.
- 64. Accordingly, Defendant has violated BIPA. These violations have harmed Plaintiff and Class members; accordingly, Plaintiff and Class members are entitled to liquidated damages of \$1,000 per negligent violation, \$5,000 per willful or reckless violation, or actual damages if greater than the liquidated damages provided for by BIPA.
- 65. Moreover, an injunction is warranted pursuant to 740 ILCS 14/20(4). Upon information and belief, Defendant currently possesses Plaintiff's and Class members' biometrics

and have not developed a BIPA-compliant policy for the retention and destruction of those biometrics. This failure to maintain a proper policy could place Plaintiff's and Class members' sensitive biometric identifiers at risk of compromise or illicit use on a continuing basis. It also deprives Plaintiff's and Class members' right under BIPA to be apprised of Defendant's policy for retaining and destroying biometrics.

- 66. Absent injunctive relief, Defendant is likely to continue storing Plaintiff's and Class members' biometrics without implementing a retention and destruction policy for those biometrics that satisfies BIPA's requirements.
- 67. Accordingly, Plaintiff seeks an order requiring Defendant to publicly disclose a written policy establishing any specific purpose and length of term for which consumers' biometrics have been collected, captured, stored, obtained, or used, as well as guidelines for permanently destroying such biometrics when the initial purpose for collecting or obtaining such identifiers or information has been satisfied or within 3 years of the individual's last interaction with the private entity, whichever occurs first.
- 68. Plaintiff further seeks an order requiring Defendant to disclose whether Defendant has retained Plaintiff's and Class members' biometrics and if, when, and how those biometrics were destroyed.
- 69. WHEREFORE, Plaintiff, individually and on behalf of the Putative Class, requests an order granting the following relief:
  - a. Finding that this action satisfies the requirements for maintenance as a class action as set forth in 735 ILCS 5/2-801, et seq. and certifying the class defined herein;
  - b. Appointing Plaintiff as representative of the Class and the undersigned counsel as class counsel;
  - c. Entering judgment in favor of Plaintiff and the Class against Defendant;

- d. Awarding Plaintiff and the Class liquidated damages of \$1,000 per negligent violation, \$5,000 per willful or reckless violation, or actual damages, whichever is greater, for: each violation of BIPA;
- e. Issuing an injunction ordering Defendant to comply with BIPA going forward and disclose to Plaintiff and Class members whether Defendant possesses their biometrics, Defendant's uses of their biometrics; and Defendant's retention and destruction policies regarding their biometrics;
- f. Awarding reasonable attorneys' fees and costs, including expert witness fees and other litigation expenses, as provided for in 740 ILCS 14/20; and
- g. Granting further relief as the Court deems appropriate.

#### **DEMAND FOR JURY TRIAL**

Plaintiff demands a jury trial on all claims so triable.

Dated: February 15, 2022

Respectfully submitted,

By: Elizabeth C. Chavez, Esq. Elizabeth C. Chavez, Esq. (6323726)
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COUNSEL FOR THE PLAINTIFF AND THE PUTATIVE CLASS

Case: 3:22-cv-50086 Document #: 1-2 Filed: 03/18/22 Page 19 of 24 PageID #:31 This form is approved by the Illinois Supreme Court and is required to be accepted in all Illinois Circuit Courts. For Court Use Only STATE OF ILLINOIS. **CIRCUIT COURT SUMMONS** DeKalb **COUNTY** Instructions > Enter above the county Morgan Kukovec, et. al. name where the case Plaintiff / Petitioner (First, middle, last name) was filed. Enter your name as Plaintiff/Petitioner. 2022LA000016 Enter the names of all people you are suing as L'Oréal USA Products, Inc. d/b/a L'Oréal Paris Defendants/ Defendant / Respondent (First, middle, last name) **Case Number** Respondents. Enter the Case Number Alias Summons (Check this box if this is not the 1st given by the Circuit Clerk. Summons issued for this Defendant.) There may be court fees to start or respond to a case. If you are unable to pay your court fees, you can apply for a fee waiver. You can find the fee waiver application at: illinoiscourts.gov/documents-andforms/approved-forms/. E-filing is now mandatory with limited exemptions. To e-file, you must first create an account with an efiling service provider. Visit efile illinoiscourts gov/service-providers htm to learn more and to select a **IMPORTANT** service provider. If you need additional help or have trouble e-filing, visit illinoiscourts.gov/faq/gethelp.asp INFORMATION: or talk with your local circuit clerk's office. If you cannot e-file, you may be able to get an exemption that allows you to file in-person or by mail. Ask your circuit clerk for more information or visit illinoislegalaid.org. Call or text Illinois Court Help at 833-411-1121 for information about how to go to court including how to fill out and file forms. You can also get free legal information and legal referrals at illinoislegalaid.org. Do not use this form in an eviction, small claims, detinue, divorce, or replevin case. Use the Eviction Summons, Small Claims Summons, or Summons Petition for Dissolution of Marriage / Civil Union available at illinoiscourts.gov/documents-and-forms/approved-forms. If your case is a detinue or replevin, visit Plaintiff/Petitioner: illinoislegalaid.org for help. If you are suing more than 1 Defendant/Respondent, fill out a Summons form for each Defendant/Respondent. In 1a, enter the name 1. Defendant/Respondent's address and service information: and address of a Defendant/Respondent's primary address/information for service: Defendant/ Name (First, Middle, Last): L'Oreal USA Products, Inc. Respondent. If you are serving a Registered Registered Agent's name, if any: Illinois Corporation Service Company Agent, include the Street Address, Unit #: 801 Adlai Stevenson Drive Registered Agent's City, State, ZIP: Springfield, IL 62703 name and address here. Telephone: Email: In 1b, enter a second If you have more than one address where Defendant/Respondent might be found. address for Defendant/ list that here: Respondent, if you Name (First, Middle, Last): have one. Street Address, Unit #: City, State, ZIP: In 1c, check how you Telephone: are sending your Method of service on Defendant/Respondent:

documents to Defendant/

Respondent.

☐ Sheriff outside Illinois:

County & State

☐ Licensed private detective

Sheriff

✓ Special process server

Case: 3	:22-cv-50086 Document #: 1-2 Filed: 03/18/22 Page 20 of 24 PageID #:32					
	Enter the Case Number given by the Circuit Clerk:					
In 2, enter the amount of money owed to you.	2. Information about the lawsuit: Amount claimed: >\$ 50,000.00					
In 3, enter your						
complete address,	3. Contact information for the Plaintiff/Petitioner:  Name (First, Middle, Last): Bret Pufahl, Esq., counsel for Plaintiff					
telephone number, and email address, if you						
have one.	Street Address, Unit #: 10 West State Street, Suite 200					
	City, State, ZIP: Geneva, IL 60134					
	Telephone: (630) 232-7450 Email: bkp@fmcolaw.com					
GETTING COURT DO every day. If you do not	CUMENTS BY EMAIL: You should use an email account that you do not share with anyone else and that you check check your email every day, you may miss important information, notice of court dates, or documents from other parties.					
Important information for the person getting this form	You have been sued. Read all of the documents attached to this <i>Summons</i> . To participate in the case, you must follow the instructions listed below. If you do not, the court may decide the case without hearing from you and you could lose the case. <i>Appearance</i> and <i>Answer/Response</i> forms can be found at: <a href="mailto:illinoiscourts.gov/documents-and-forms/approved-forms/">illinoiscourts.gov/documents-and-forms/approved-forms/</a> .					
Check 4a or 4b. If	4. Instructions for person receiving this Summons (Defendant):					
Defendant/Respondent	✓ a. To respond to this Summons, you must file Appearance and Answer/Response					
only needs to file an Appearance and	forms with the court within 30 days after you have been served (not counting the day					
Answer/Response	of service) by e-filing or at:					
within 30 days, check	Address: 133 W. State Street					
box 4a. Otherwise, if the clerk gives you a	City, State, ZIP: Sycamore, IL 60178					
court date, check box	only, orano, and experience of the control of the c					
4b.	☐ b. Attend court:					
In 4a, fill out the	On: at a.m.					
address of the court	Date Time Courtroom					
building where the Defendant may file or	In-person at:					
e-file their	7/0					
Appearance and	Courthouse Address City State ZIP					
Answer/ Response.	OR					
In 4b, fill out:	Remotely (You may be able to attend this court date by phone or video conference.					
•The court date and time the clerk gave	This is called a "Remote Appearance"):					
you.	By telephone:					
•The courtroom and	Call-in number for telephone remote appearance					
address of the court building.	By video conference:					
•The call-in or video	Video conference website					
information for	Video conference log-in information (meeting ID, password, etc.)					
remote appearances	Video conterence tog-in information (meeting to, password, etc.)					
(if applicable).  •The clerk's phone	Call the Circuit Clerk at: or visit their website					
number and website.	Circuit Clerk's phone number					
All of this information	at: to find out more about how to do this.					
is available from the Circuit Clerk.	Website					
Chount choin	2M5/2022 12:53 PM					
STOP!	Witness this Date:					
The Circuit Clerk will	NO NO					
fill in this section.	Clerk of the Court:   Miles   M					

STOP!

The officer or process server will fill in the Date of Service.

Date of Service:

This Summons must be served within 30 days of the witness date.

(Date to be entered by an officer or process server on the copy of this Summons left with the Defendant or other person.)

# Case: 3:22-cv-50086 Document #: 1-2 Filed: 03/18/22 Page 21 of 24 PageID #:33 This form is approved by the Illinois Supreme Court and is required to be accepted in all Illinois Circuit Courts.

STATE OF ILLINOIS, CIRCUIT COURT		PROOF OF SERVICE OF SUMMONS AND	For Court Use Only
DeKalb	COUNTY	COMPLAINT/PETITION	
Instructions			
Enter above the county name where the case was filed.	Morgan Kukov Plaintiff / Petit	rec, et. al. ioner (First, middle, last name)	
Enter your name a Plaintiff/Petitioner			
Enter the names of people you are suin			
as Defendants/ Respondents.	L'Oréal USA P	roducts, Inc. d/b/a L'Oréal Paris	
	Defendant / Re	espondent (First, middle, last name)	
Enter the Case Number given by t Circuit Clerk.		nmons (Check this box if this is not the 1st ed for this Defendant.)	Case Number
**Sto	op. Do not complete	the form. The sheriff or special process s	erver will fill in the form.**
My name is	First, Middle, Last	and I sta	te
	•	omplaint/Petition on the Defendant/Respo	andent .
		omplantal and on the Belefication Cope	as follows:
First, Middle,	Last		us lollows.
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	ersonally on the Defer	□ Non-Binary □ Approx. Age: □	Race:
		at this time:	a.m.
		di tillo tillo:	
Ci	ty, State, ZIP:		
•		Defendant/Respondent's home who is at lea	ast 13 years old and is a family
	ember or lives there:  n this date:	at this time:	]a.m.
Δr	nd left it with:		
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Ma	ale 🗌 Female [	☐ Non-Binary ☐ Approx. Age:	Race:
		o this defendant in a postage-paid, sealed e	
		, 20	·
☐ Or	the Corporation's ag		
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### Case: 3:22-cv-50086 Document #: 1-2 Filed: 03/18/22 Page 22 of 24 PageID #:34

	was not able	to serve the Summo	Enter the Case Number givens and Complaint/Petitio	en by the Circuit Clerk: n on Defendant/Respon	dent:	
First,	, Middle, Last		· ·	<del> </del>		
l ma	de the followi	ng attempts to serve th	ne Summons and Complai	nt/Petition on the Defenda	ant/Respondent:	
1.	On this date	:	at this time:		<b>1.</b>	
	Address: _		<u> </u>			
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			tempt:			
				<u> </u>		
2.	On this date	o:	at this time:		n.	
	Address: _					
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	Other inforr	nation about service a	ttempt:			
3.	On this date	On this date: at this time:		☐ a.m. ☐ p.m.		
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proces comple	s server will ete it.	this form could b				
	·	ting form could be	o perjudy.			
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_	the Code of Procedure, <u>735</u>	2:	Sheriff	Miles	\$	
ILCS	5/1 <b>-</b> 109,	Signature by:	Sheriff outside Illinois:	Total	\$ 0.00	
makın on this	g a statement s form that you					
know	to be false is y, a Class 3		County and State			
Felon		. 🗆	Special process server			
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	•	License Number:				

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2/15/2022 12:53 PM 2022LA000016

## IN THE CIRCUIT COURT OF THE TWENTY-THIRD JUDICIAL DISTRIC DEKALB COUNTY, ILLINOIS

Lori Grubbs Clerk of the Circuit Court DeKalb County, Illinois

MORGAN KUKOVEC, INDIVIDUALLY AND ON BEHALF OF ALL OTHERS SIMILARLY SITUATED,

Plaintiff,

Case No.:

2022LA000016

 $V_*$ 

Judge:

L'ORÉAL USA PRODUCTS, INC. D/B/A L'ORÉAL PARIS, JURY TRIAL DEMANDED

Defendant.

#### AFFIDAVIT PURSUANT TO SUPREME COURT RULE 222 (b)

The undersigned, one of the attorneys for the Plaintiff herein, being first duly sworn upon oath, states that to the best of his knowledge, information and belief formed after a reasonable inquiry, to the extent such inquiry is possible based upon current facts and circumstances, that the total money damages sought herein exceed Fifty Thousand Dollars (\$50,000.00).

FOOTE, MIELKE, CHAVEZ & O'NEIL, LLC

Bret K. Pufahl, Esq., One of Plaintiffs' Attorneys

Subscribed and Sworn to before me on February 15, 2022.

Notary Public

"OFFICIAL SEAL"

ANA L SANCHEZ

Notary Public, State of Illinois

My Commission Expires Sept. 23, 2025

Bret K. Pufahl, Esq. (6325814)

FOOTE, MIELKE, CHAVEZ & O'NEIL, LLC

10 W. State Street, Suite 200

Geneva, IL 60134

Tel. No.: (630) 232-7450 Fax No.: (630) 232-7452 Email: <u>bkp@fmcolaw.com</u>

### Case: 3:22-cv-50086 Document #: 1-2 Filed: 03/18/22 Page 24 of 24 PageID #:36 FILED

#### **CERTIFICATE OF SERVICE**

2/18/2022 1:51 PM 2022LA000016

IN THE CIRCUIT COURT OF DEKALB COUNTY, ILLINOIS

Case #: 2022LA000016

Kighi /Jhubbi\_

Morgan Kukovec, Individually and on Behalf of all others similarly situated

Clerk of the Circuit Court
Plaintiff DeKalb County, Illinois

VS.

L'Oreal USA Products, Inc. d/b/a L'Oreal Paris

Defendant

The undersigned, being first duly sworn, on oath deposes and says: That s(he) is now and at all the times herein mentioned was a citizen of the United States, over the age of 18, not a party to nor interested in the above entitled action, is competent to be witness therein, and that I served copies of the:

Summons & Class Action Complaint; Exhibit(s)

PARTY SERVED: L'OREAL USA PRODUCTS, INC. D/B/A L'OREAL PARIS C/O ILLINOIS CORPORATION

SERVICE COMPANY

PERSON SERVED: ETHAN SMITH, DOCUMENT PROCESSOR

METHOD OF SERVICE: Corporate - By leaving copies with the person identified above, apparently in charge at the

office or usual place of business. I informed him/her of the general nature of the papers.

DATE & TIME OF DELIVERY: 02/18/2022 at 12:01 PM

ADDRESS, CITY AND STATE: 801 ADLAI STEVENSON DR, SPRINGFIELD, IL 62703

DESCRIPTION: Race: White Sex: Male Age: 19

Height: 5'7" Weight: 170 Hair: Brown Glasses: No

Judicial Attorney Services, Inc. 2100 Manchester Rd., Ste 503-2 Wheaton, IL 60187 (630) 221-9007 Under penalties as provided by law pursuant to Section 1-109 of the Code of Civil Procedure, the undersigned certifies that the statements set forth in this instrument are true and correct, except as to matters therein stated to be on information and belief and as to such matters the undersigned certifies as aforesaid that he verily believes the same to be true. Executed on 2/18/2022.

Barbara A West

Registration No: 117-001119

CLIENT: Foote, Mielke, Chavez & O'Neil, LLC FILE #:

NT: Foote, Mielke, Chavez & O'Neil, LLC Job #: 486326